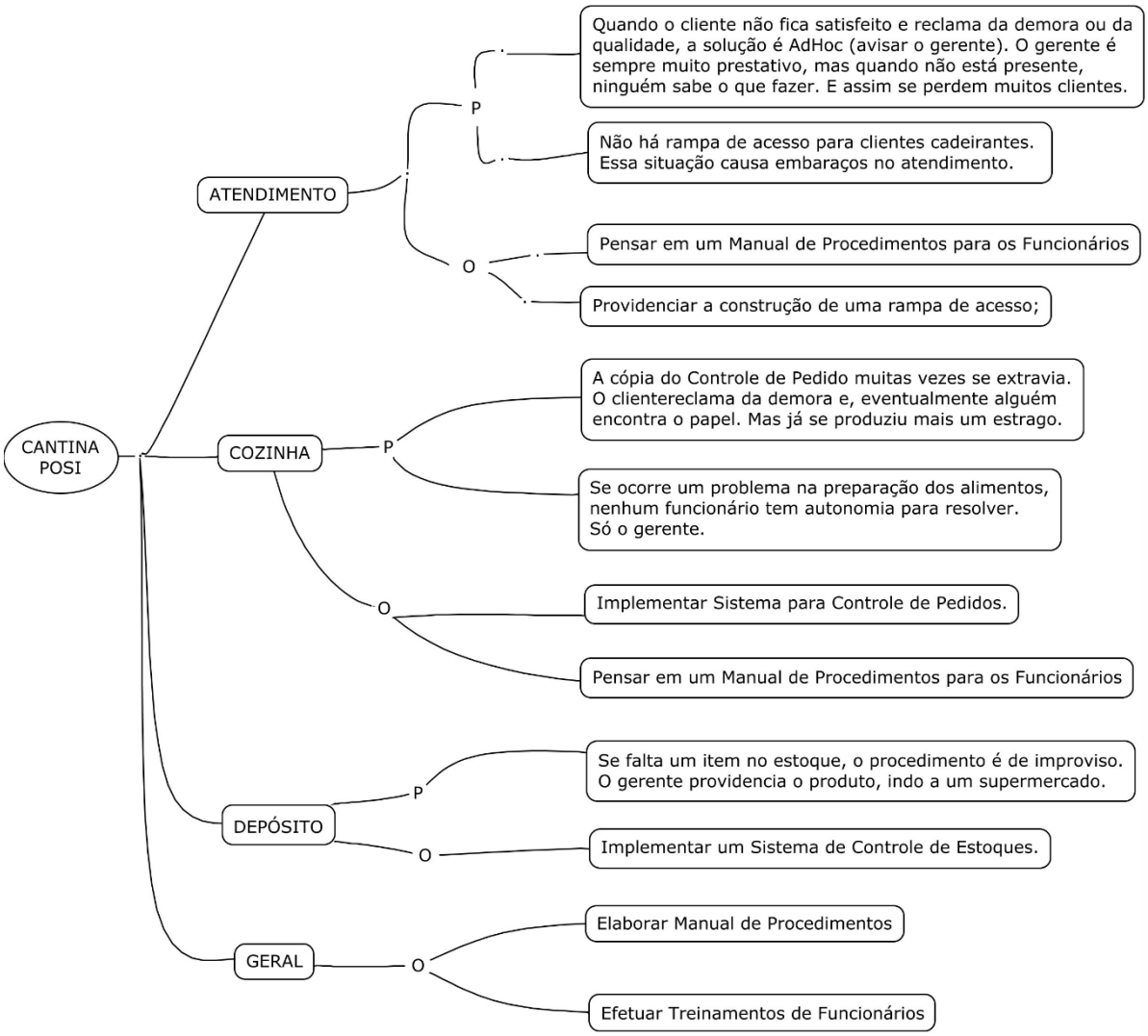
3 ANÁLISE DO CONTEXTO (Histórias de Usuários)

3.1 Problemas (P) e Oportunidades (O) - Figura 2